

ONE-YEAR LIMITED WARRANTY

Swiss Madison® products are made with quality materials and excellent craftsmanship to provide our customers with beautiful, durable, long-lasting products. Should there be any defects in materials or craftsmanship under regular use that are discovered within the first year after delivery, Swiss Madison® will provide replacement parts at no charge, or at its discretion, replace any product or part of the product that is deemed defective, under normal installation, use, service or maintenance. This warranty applies only to the original purchaser. Proof of purchase must be submitted with any warranty claim.

EXTENDED WARRANTY WITH PRODUCT REGISTRATION

Customers who order directly from the Swiss Madison® website and register their Swiss Madison® product within 30 days of delivery are eligible for an extended limited warranty of three (3) years from the original date of delivery.

Product registration must be completed online at <https://swissmadison.com/pages/3-year-warranty>. Proof of purchase must be retained and provided when submitting any warranty claim.

If the product is not registered within the required timeframe, the standard one (1) year limited warranty will apply.

Swiss Madison® recommends that all installations of Swiss Madison® products be conducted by a licensed plumber or contractor. Swiss Madison® will not be held responsible for any damage or product failure due to improper installation, misuse, or failure to utilize a licensed plumber or contractor for installation.

Swiss Madison® is not responsible for any installation or removal costs.

THIS THREE-YEAR LIMITED WARRANTY WILL BE VOIDED IF:

- The installation instructions were not followed by the installer
- The product has been moved from its initial place of installation
- The product has in any way been modified from its original condition
- The product has been subjected to improper maintenance, abuse, misuse, excessive use of chemicals, accidents, or other damages

Swiss Madison® makes no warranty that its products comply with any local building or plumbing codes. It is the consumer's responsibility and obligation to determine local code compliance prior to and during installation.

Swiss Madison® is not responsible for any special, incidental or consequential damages associated with the installation, replacement, return or use of the original purchaser's product. This includes, but is not limited to: freight costs, labor, travel time, lost profit, home damages and other contingent liabilities and costs (including, without limitation, costs associated with 'professionals' or 'experts', investigations, audits, analyses, attorneys and any other professional/hired services). Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

The Swiss Madison® warranty is a comprehensive and explicit limit of liability. All other warranties are hereby disclaimed and waived.

QUESTIONS OR CONCERNS? Please contact us directly at: 1-434-MADISON (623-4766)



WARNING: Contents of your order may contain sharp and possibly other harmful pieces and may cause hazard to children and adults. Swiss Madison® is not responsible in any way for personal injuries or damages.